



## Case Study – Governance, Risk & Compliance Management

Specialty pharmaceutical company chose Judge Consulting Group for enterprise Governance, Risk & Compliance management.

**The Challenge:** Recent changes in external rules and regulations had caused the client to focus on the need for compliant information controls within their organization. Management was looking for an experienced team of subject matter experts to assist them with implementing an enterprise Governance, Risk & Compliance program.

**The Solution:** Judge Consulting Group's Governance, Risk & Compliance practice was engaged by the client to develop sustainable records and information management governance standards. The project consisted of the following phases;

1. **Assessment of Existing Records Management Policies, Schedules, and Procedures:** This phase was an in-depth data-gathering exercise, in which Judge gained a detailed understanding of client's compliance and impact of their records management and e-discovery processes.
2. **Governance Package Development:** The Judge team worked with the representatives of the client's business units to create 11 records and content based Policies and Procedures establishing sustainable and defensible company wide information standards and practices.
3. **Taxonomy Development:** The Judge team worked with client's business units to develop electronic and physical document taxonomies enabling users to categorize their information consistently, with minimal change, enabling easy access and minimizing retaining duplicates and copies.
4. **Retention Schedule:** The final piece of the compliance endeavor was the development of an enterprise retention schedule to meet regulatory requirements for the preservation and disposition of electronic and physical information

**The Result:** The project resulted in the implementation of a compliant and flexible governance program for managing both unstructured and structured information assets such as physical and electronic documents, e-mail, and data archives. By utilizing Judge Consulting Group, the client was able to reduce costs, improve compliance, and increase productivity in the near-term.

**Client:**  
Specialty Pharmaceutical  
Company

**Industry:**  
Life Science

**Service Provided to Client:**  
- Governance, Risk and  
Compliance